



SHRINE OF REMEMBRANCE MELBOURNE

RETAIL OFFICER

KEY FRONT OF HOUSE CUSTOMER SERVICE ROLE • ICONIC MELBOURNE LANDMARK • PART TIME, FRIDAY & SATURDAY, 15.2 HOURS

The Shrine of Remembrance is Victoria's pre-eminent memorial to the service and sacrifice of Australian men and women in times of war and peacekeeping. It is a building with a soul, featuring the stories of ordinary people in extraordinary times whose efforts and experiences helped shape our nation.

Our Retail Officers play a key role in shaping and enhancing our visitors' experience. The role is responsible for the daily operation of our retail store including front line customer service, merchandising, stock processing, control and supporting the growth and development of onsite and online sales.

We are looking for a visitor focussed person with exceptional customer service skills and a strong background in a retail sales environment to join our team as a Retail Officer. The role is part time on Friday and Saturdays.

Hourly salary rate \$28.18 plus loading for weekend hours.

For further information about this role please contact Anthony Langley on (03) 9661 8128. A copy of the position description is available on the Shrine website <https://www.shrine.org.au/jobs-and-internships>

Applications must address in writing the Selection Criteria contained in the position description and can be emailed to HRServices@shrine.org.au by close of business Wednesday 4 August 2021.